

Medical & Travel Assist – your trusted travel companion.

Included with your Family RV Association membership.

Explore the travel insurance benefits and emergency travel assistance services provided by Arch Insurance and offered at no additional cost for FRVA members and their dependents.

Whether you're on a cross-country road trip or exploring new destinations, our coverage ensures you're prepared for unexpected medical or travel-related emergencies.



Important Numbers

For medical referrals, evacuation, repatriation, vehicle return, or other services, please contact our travel assistance provider.

- ◆ (844) 289-3442 (Toll-free USA and Canada)
- ◆ (443) 901-4691 (International Collect)

FAMILY RV
ASSOCIATION



Medical & Travel Assist

Arch | Insurance

This information is a brief description of the important features of this insurance plan. Insurance described herein offered by Family Motor Coach Association, DBA Family RV Association (FRVA). Insurance coverage described is underwritten by Arch Insurance Company, NAIC #11150, a member company of Arch Insurance Group Inc. The policy contains reductions, limitations, and termination provisions. Full details of the coverage are contained in the policy. If there are any conflicts between this document and the policy, the policy shall govern. Not all coverages are available in all jurisdictions. Please refer to your policy for detailed terms and conditions.

*All services must be arranged and provided by our designated emergency assistance provider. No claims for reimbursement will be accepted. The assistance services in this brochure are only intended to serve as a general overview of the emergency travel assistance services available. The services available to you may vary from what is listed in this brochure. For a complete description of the services, please contact Arch Insurance Solutions. Our designated service provider is not a provider of travel or medical insurance; rather, it is a provider of global emergency services. These services do not replace medical insurance during medical emergencies away from home. While assistance services are available worldwide, transportation response time is directly related to the location/jurisdiction where an event occurs. Our designated service provider is not responsible for failing to provide services or for delays in the delivery of services caused by strikes or conditions beyond its control, including by way of example and not by limitation, weather conditions, availability of airports, flight conditions, availability of hyperbaric chambers, communications systems, or where rendering of service is limited or prohibited by local law or edict. All consulting physicians and attorneys are independent contractors and not under the control of the designated service provider or Arch Insurance. Neither are responsible or liable for any malpractice committed by professionals rendering services to a member.

Assistance services are administered and provided by third parties not affiliated with Arch Insurance. To the extent these services or any advance payments are not included in the program, covered persons will be responsible for payment.

FAMILY RV
ASSOCIATION



Medical & Travel Assist



Travel More Confidently.

Underwritten by:

Arch | Insurance

Who's Eligible?

You're covered by the Medical & Travel Assist plan when traveling more than 75 miles from your permanent primary residence, both domestically and internationally.* (Full-time RVers, this distance restriction doesn't apply to you!)

Eligible members include:

- ◆ Current Charter, Full, Life, Full Lifetime, Member Emeritus/Family Associate, or Pathfinder members of Family RV Association
- ◆ Spouses, family members, or dependents traveling with an Family RV Association member
- ◆ Grandchildren traveling with the member in their recreational vehicle

***Some benefits are not available for international locations.**



What's Included?

The Medical & Travel Assist program covers a wide range of emergency services. To view a full list of available benefits, visit www.fmca.com/medical-and-travel-assist.

Medical Evacuation

In the event of a serious illness or injury, our Medical Evacuation benefit covers the cost of transporting you to the nearest appropriate medical facility. You'll be safely returned to your primary residence, or another medical facility as required, under the supervision of healthcare professionals.

Return of Vehicle

If an injury or sickness requires you to cut a trip short and you are unable to drive your car or recreational vehicle, this benefit will help with the coordination and payment to return your vehicle to your permanent residence.

Pet Return

Traveling with your pets? If you're unable to care for them due to injury or illness, we'll ensure your pets are safely transported back to your designated caregiver.

Emergency Cash

If a mechanical breakdown means you cannot continue your travels, you can be reimbursed up to \$250 a day for a maximum of 3 days for incurred expenses such as lodging and food.



Return of Minor Children

If you're traveling with children and become hospitalized or require medical evacuation, we'll cover the costs to return your minor children safely to your home.

Repatriation of Mortal Remains

If the unthinkable happens while you're traveling, this benefit covers the transportation of your remains to your home country, allowing your family to focus on more personal matters.

Emergency Reunion

A loved one can join you if you're hospitalized, ensuring you have someone by your side during your recovery.

These are just a few of the benefits available through the Medical & Travel Assist program. For a full listing of services and program details, visit: www.fmca.com/medical-and-travel-assist